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TRILLIUM HEALTH PARTNERS TO OPEN NEW CLINICS TO PROVIDE FASTER ACCESS TO CARE

(Mississauga, ON) –Trillium Health Partners has announced plans to advance its mission of a new kind of health care for a healthier community. The initiatives contained in the plan will build capacity, improve access to care for more patients, deliver even higher quality care, while placing the hospital on a sustainable footing by using existing provincial government funding most efficiently.

Trillium Health Partners serves a growing and changing community. In the last decade, the community has grown 28%. This year, the hospital will see more than 270,000 patients in the Emergency Departments and Urgent Care Centre - more than any other hospital in Ontario.

"We know that our community has grown and that we need more capacity to improve access to high-quality care. We have a long-term plan to build, modernize, and add 955 new beds across our three sites over the next 20 years. In the short-term, we must continue to look for innovative solutions within our existing resources. This plan will provide more patients with faster access to the care they need, in the most appropriate setting," said Michelle DiEmanuele, President and CEO, Trillium Health Partners.

The plan includes the launch of two new clinics: a new **wound clinic and the pilot of a new clinic for cancer patients at the Credit Valley Hospital site**. These clinics will provide timely and direct access to urgent care for patients requiring follow-up treatment, avoiding visits to the emergency department and admissions to hospital.

"Our innovative care clinics give patients convenient access to the specialists they need without having to wait in the emergency department or be admitted to a hospital bed. That's why we are introducing more of these clinics, so we can provide our patients with timely access to the highest quality care," said Dr. Dante Morra, Chief of Staff, Trillium Health Partners.

The plan includes a number of innovative initiatives to better serve the community by strengthening quality, expanding access, and ensuring sustainability for the future.

Strengthening Quality of Care

- Build and strengthen **community partnerships** to provide patients with more integrated, state-of-the-art care in **cardiac rehab services** at the University of Toronto – Mississauga.
- Improve the **patient and family experience** by investing in an additional ethicist to assist patients and families.
- Improve the patient experience through real-time **patient satisfaction survey kiosks** and new registration kiosks.

Expanding Access to Care

- Ensure patients receive the **right care, in the right place and at the right time** by converting some inpatient programs to day procedures, reducing the need for an inpatient stay.

- Grow the **home hemodialysis program** to provide more patients with care at home.
- Introduce new staff roles to **improve the flow of patients** in the **Emergency** and **Diagnostic Imaging Departments**.

Ensuring Sustainability for the Future

- Invest \$10 million in **new capital equipment** to enhance patient care.
- Invest \$4 million to **sustain infrastructure** through upgrades and minor renovations.
- Implement “**green hospital**” energy efficiency measures to reduce energy consumption while protecting our environment.
- Deliver services within a **balanced budget**, and operating within the resources provided by the provincial government.

By repurposing existing beds, using all staff to their full capabilities in the most needed areas of the hospital, and advancing best practices in delivering care, the hospital will create the equivalent of **100 new beds** of capacity over the next three years. This additional capacity is estimated to serve **7,000 more inpatients** annually at full implementation.

“When we work together, and maximize all of the skills of our highly trained staff, we can care for patients more effectively and efficiently focusing on higher quality practices,” said Kathryn Hayward-Murray, Senior Vice President, Patient Care Services and Chief Nursing Executive.

Trillium Health Partners has been actively working with government and community organizations to advocate for the hospital’s long-term capital Master Plan to build 955 new beds which also includes additional long-term care beds in the community, a new Urgent Care Centre in North Mississauga, and community health hubs.

“As we move forward, we will continue to engage our community throughout the process to hear their ideas, working together to deliver a new kind of health care for a healthier community,” said DiEmanuele.

About Trillium Health Partners

Trillium Health Partners is one of the largest community-based acute care facilities in Canada. Comprised of Credit Valley Hospital, the Mississauga Hospital and the Queensway Health Centre, Trillium Health Partners serves the growing and diverse populations of Mississauga, West Toronto and surrounding communities. Trillium Health Partners is a teaching hospital affiliated with the University of Toronto. Trillium Health Partners is an associate member of the Toronto Academic Health Science Network.

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